

## Library Action Plan - Anticipated Implementation Timelines (Year 1)

### Goal one is to **Belong**:

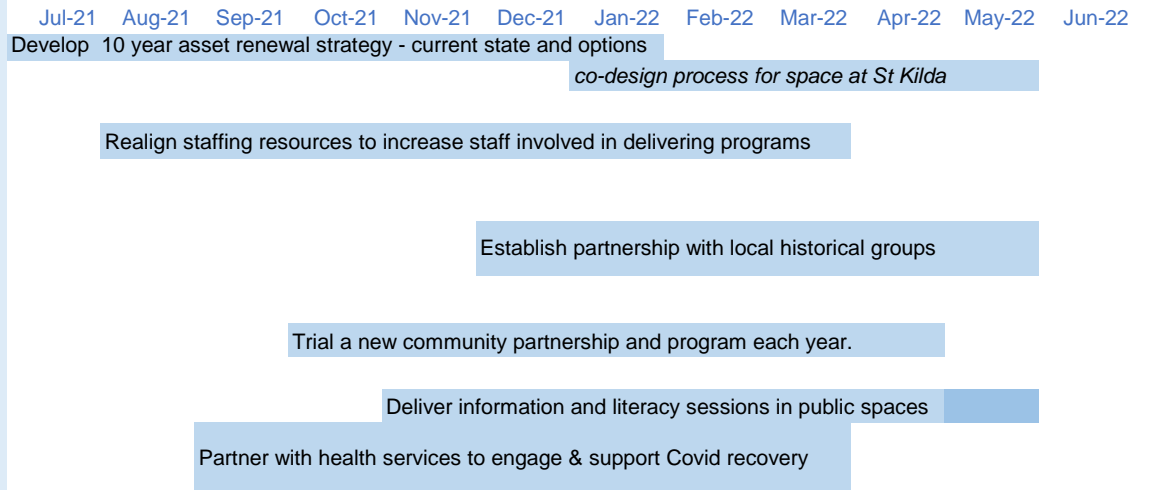
Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

#### Library Action Plan - What we will do to help people **Belong**

1. Develop a 10-year asset renewal and redevelopment program to meet the growing and changing needs of Port Phillip residents, including:
  2. Increase literacy, digital literacy, literature and creative programs across the library network that bring people with common interests or social needs together
  3. Support Council role in strengthening cultural heritage, protecting local identity and enabling storytelling through continued investment in Local History services and resources
  4. Build partnerships and explore co-location opportunities with organisations such as public and non-profit agencies, community groups, schools and businesses to increase outreach activities that take the library into the community, with a focus on disadvantaged and vulnerable communities and individuals

### Belong in Year One: 2021 - 22

Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged



### Goal two is to **Connect**

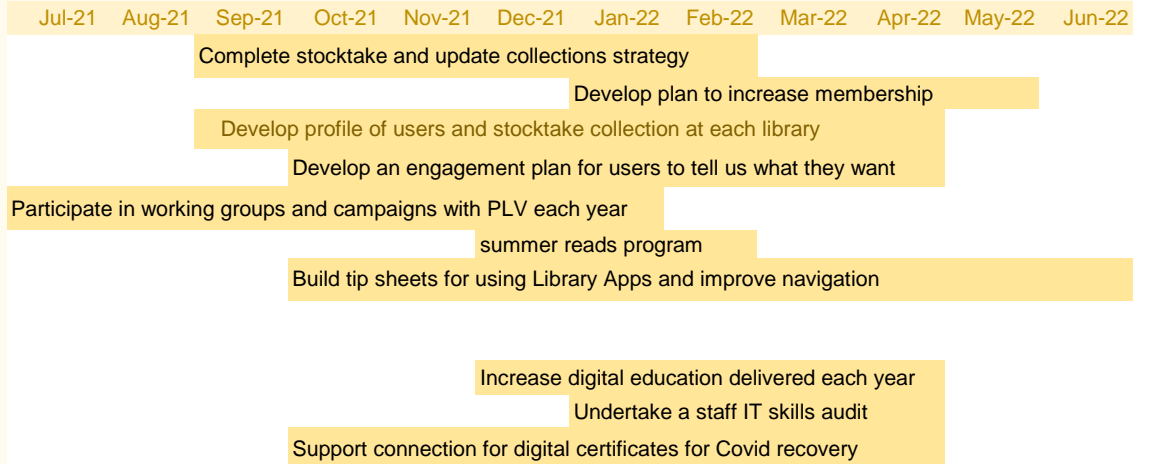
Connect people with each other, services and resources, and the world around them

#### Library Action Plan - What we will do to help people **Connect**

1. Build a high-quality and contemporary hardcopy and digital library collection that responds to diverse and emerging community needs
2. Review and update the library's collection and circulation policies and practices to increase community access and utilisation
3. Participate in State-wide library sector resource-sharing initiatives to increase cost efficiency and improve outcomes for our community
4. Utilise a new, more interactive library website to enhance access to digital services. Build better communications strategy to enhance access to our collection, events and Library news.
5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

### Connect in Year One: 2021 - 22

Connect people with each other, services and resources, and the world around them



### Goal three is to **Grow**

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services **Grow**

1. Participate in community infrastructure planning for Fisherman's Bend and South Melbourne to ensure library and learning services considerations are included
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3. Implement a communications strategy to better inform existing and new audiences about what services, programs and collections the libraries offer
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### Grow in Year One : 2021 - 22

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Continue to contribute to planning and development for the Fisherman's Bend

Engage young people in creative space planning

Develop a communications strategy for Covid recovery

Realign library resourcing to create greater focus on comms and marketing.

Improve printing option for customers at all Libraries

Instigate partnerships to reach vulnerable groups

Outreach Library programs in public housing estates

### Goal four is to **Create**

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to **Create**

1. Implement a community-driven creative production and education program for all age groups
2. Create, capture and make available original material such as podcasts, events and oral histories that reflect local voices and experiences
3. Establish an artist/writer/storyteller in residence program in libraries
4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

### Create in Year One: 2021 - 22

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-21 Aug-21 Sep-21 Oct-21 Nov-21 Dec-21 Jan-22 Feb-22 Mar-22 Apr-22 May-22 Jun-22

Scope programs/activities to align with cultural events in the city

Begin conversations with industry and industry partners

Reach out to gaming industry to develop programs

Goal five is to **Sustain**

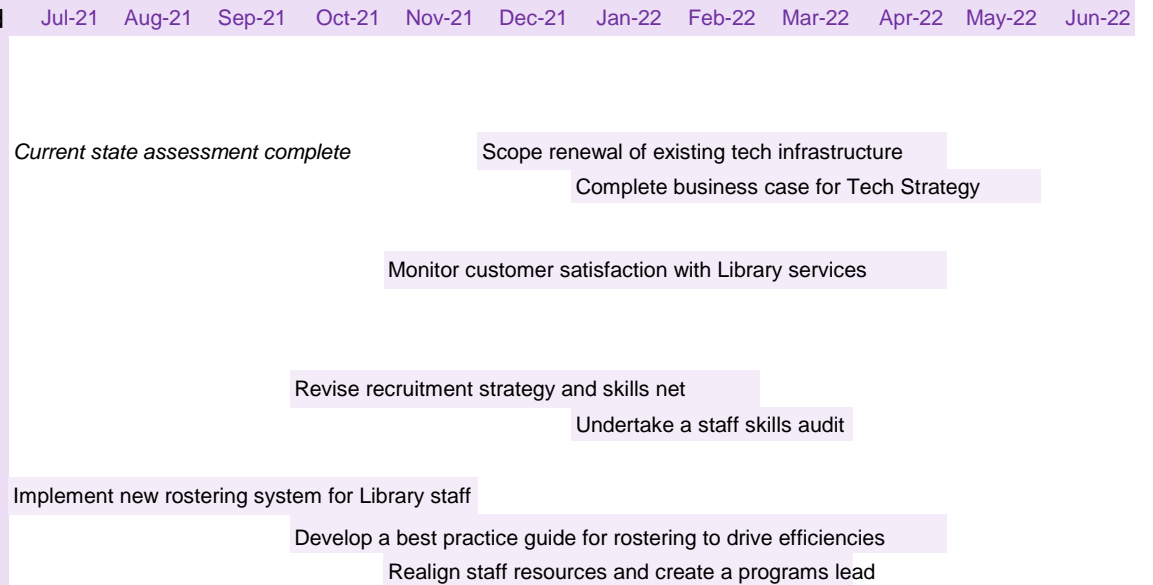
Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to **Sustain** our services and

1. Establish libraries as climate emergency relief centres and host public education, discussions and forums on climate change and sustainability
2. Implement a 5-year library technology plan to respond to changing community needs and expectations
3. Develop a comprehensive children's education program
4. Develop a library consultation and feedback program that involves local residents, community organisations and partners in reviewing, evaluating and designing library services, spaces and programs
5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
6. Improve staff rostering and resource allocation to increase operational efficiency across the network
7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

**Sustain in Year One: 2021 - 22**

Respond to the needs and aspirations of our diverse and growing community.



## Library Action Plan - Anticipated Implementation Timelines (Year 2)

### Goal one is to **Belong**:

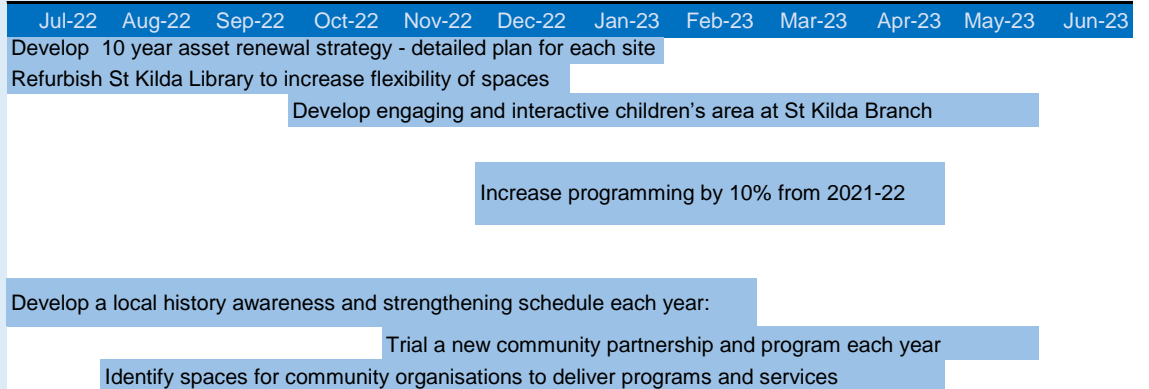
Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged

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### Belong in Year Two: 2022 - 23

**Belong:** Help people to participate in Port Phillip life, with a focus on the vulnerable and disadvantaged



### Goal two is to **Connect**

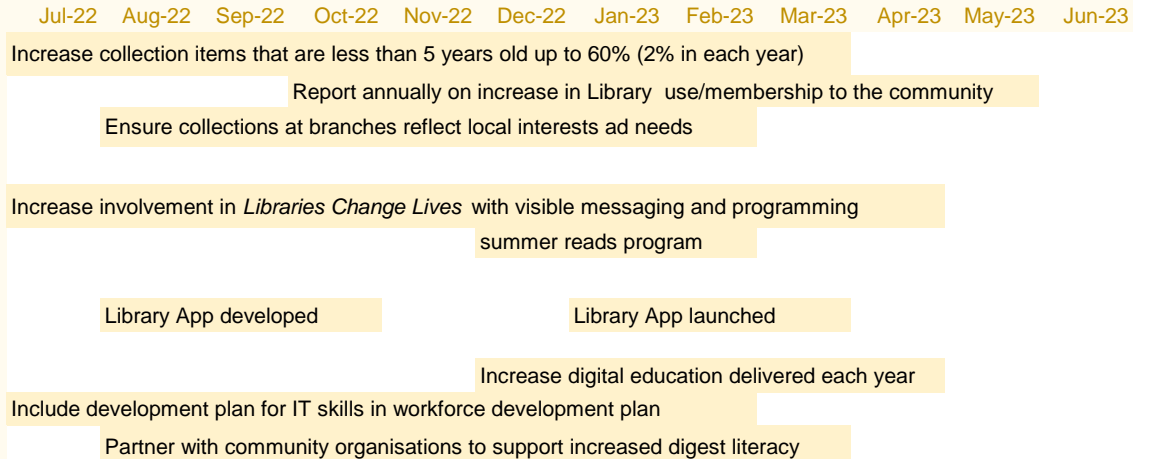
Connect people with each other, services and resources, and the world around them

#### Library Action Plan - What we will do to help people **Connect**

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  5. Deliver technology support and digital literacy programs for people who lack skills and confidence in using technology devices, tools and platforms.

### Connect in Year Two: 2022 - 23

Connect people with each other, services and resources, and the world around them



### Goal three is to **Grow**

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Library Action Plan - What we will do to help our services **Grow**

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### Grow in Year Two : 2022 - 23

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23

Assess needs and access to Library services in new communities in Sth Melbourne

Develop digital creative spaces on line for children and young people

Design & cost option for establishing a creative space for young people at 2 libraries.

Develop a communication strategy focussed on increasing membership

Reach out to non-members & hard to reach communities for advice

Renew technology, passive and active spaces at St Kilda Library

Increase active service interactions (St Kilda) - remove desks and install small pods

Design volunteer program with partner organisation

Trial outreach program for homeless

Engage with Pride Centre to explore opportunities

### Goal four is to **Create**

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Library Action Plan - What we will do to help people to **Create**

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4. Support delivery of Council's Live Music Action Plan by creating space for performance, rehearsal, exhibition and creative development
5. Develop partnerships with local businesses, schools and creative industries to establish Port Phillip libraries as centres of excellence in digital technology resources and education
6. Support initiatives identified in Council's Game Action Plan, including spaces and resources for people to play, learn, experiment and create

### Create in Year Two: 2022 - 23

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23 Mar-23 Apr-23 May-23 Jun-23

Design artist/writer/storyteller in residence program and cost in year 2 of LAP

Utilise refurbished space at St Kilda Library for creative works





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## Grow in Year Three : 2023 - 24

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Reconfigure space in 1 Library to increase flexibility/creative focus for young people.

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

Renew technology, passive & active spaces at St Kilda Library

Design volunteer program with partner organisation

Trial outreach program CALD communities

Colocation of other organisations with libraries explored as part of refurbishment

## Create in Year Three: 2023 - 24

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr-24 May-24 Jun-24

Implement artist/writer/storyteller in residence program in year 3 subject to funding model

Investigate use of underground car park at St KILDA Library for performance



Goal five is to **Sustain**

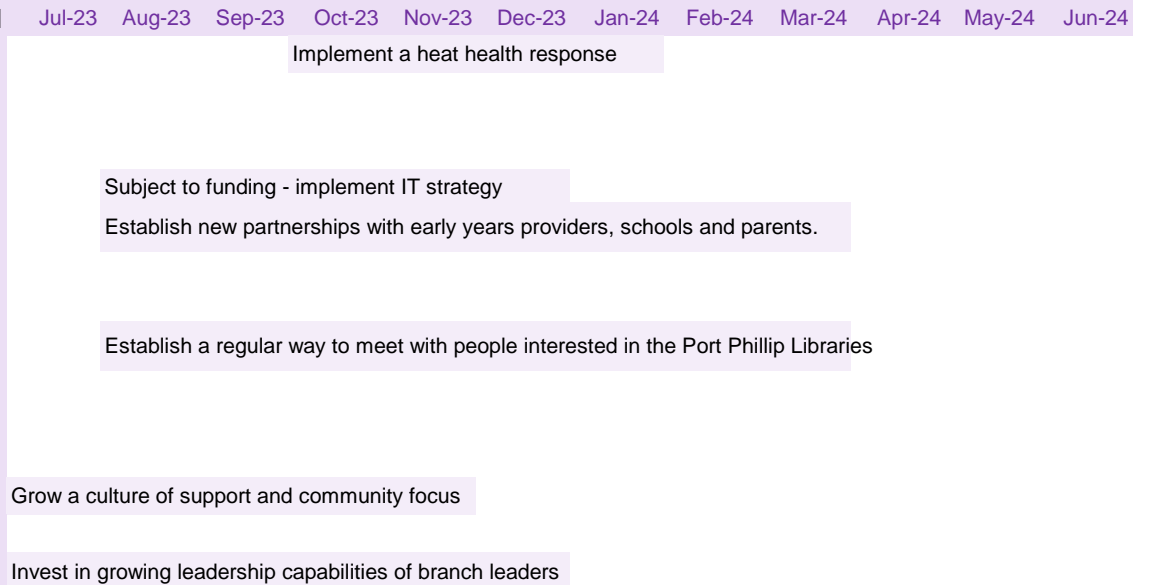
Respond to the needs and aspirations of our diverse and growing community.

Library Action Plan - What we will do to **Sustain** our services and

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5. Implement a library workforce recruitment and development plan to ensure staff resourcing, skills, capacity and commitment meet or exceed emerging community needs and service demands
6. Improve staff rostering and resource allocation to increase operational efficiency across the network
7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

**Sustain in Year Three: 2023 - 24**

Respond to the needs and aspirations of our diverse and growing community.





### Goal three is to **Grow**

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### Grow in Year Four: 2024 - 25

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Develop digital creative spaces for children and young people in Libraries and on line

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

New look library branding installed at each library

Increase active customer service interactions - remove desks and install small pods

Evaluate outreach programs and reach

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### Create in Year Four: 2024 - 25

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Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Engagement plan developed and delivered

Actively reach out to creative industries and individuals for creative content.

Implement artist/writer/storyteller in residence program in year 3 subject to funding model

Utilise refurbished flexible spaces at Libraries for creative works

Improve digital/technology resources in Libraries via consultation with creative industries

**Goal five is to Sustain**

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7. Establish a staff team to lead and develop programming, community development, public engagement and feedback.

**Sustain in Year Four: 2024 - 25**

Respond to the needs and aspirations of our diverse and growing community.

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24 Jan-25 Feb-25 Mar-25 Apr-25 May-25 Jun-25

Implement a heat health response

Subject to funding - implement IT strategy

Undertake a needs analysis with partners to identify opportunities and needs



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## Grow in Year Five : 2025 - 26

Support people of all ages, backgrounds and circumstances to read, learn and enrich their lives

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26

Establish need and plan for Library service to accommodate new residents

Reconfigure space in 1 Library to increase flexibility for creative focus for young people.

Review communication strategy annually

Reach out to non-members and hard to reach communities for advice

## Create in Year Five: 2025 - 26

Inspire people to be creative, turn their ideas into reality, and participate in a prosperous creative ecosystem

Jul-25 Aug-25 Sep-25 Oct-25 Nov-25 Dec-25 Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26

Program is codesigned with community members and creative industries

Plan for establishment of a sound studio in CoPP

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Respond to the needs and aspirations of our diverse and growing community.

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Implement a heat health response

Subject to funding - implement IT strategy

Undertake a needs analysis with partners to identify opportunities and needs